



	Emergency Medical Claims			All other claims				
	24hr Emergency contact number	Emergency Assistance Company	Quote reference	General claims number	Suggested action for non medical claims	Quote reference	Postal address	Email address
<b>Ageas</b>	+44(0)23 8064 4633	Assistance International	Insurance Choice	0845 122 3280	Telephone for claims form	Quote policy number		
<b>All Clear</b>	+44(0)208 763 3119	First Assist		0843 208 1910	Telephone or write for claims form	A100	Allclear Travel Insurance Claims Department, 6th Floor, Central House, Clifftown Road, Southend-On-Sea, Essex. SS1 1AB	
<b>Aviva</b>	+44(0)1738 635 566		Aviva	0800 015 1091 or if abroad +44(0)1603 208 073	Telephone for claims form	Quote policy number		
<b>Citybond</b>	+44(0)1738 635 566	Axa Assistance		0844 579 6807	Telephone for claims form	Quote policy number		
<b>Holmans</b>	+44(0)845 260 1549	Free Spirit Emergency Assistance Service		0845 260 1528	Telephone for claims form	Quote policy number		
<b>Impaired Health (Healix)</b>	+44(0)113 318 0177 - more detailed info in policy booklet	Global Response or Healthwatch S.A.	03881	0844 826 2644	Preferably by Telephone or write for claims form	Quote policy number	Claims Settlement Agencies 308-314-London Road Hadleigh, Benfleet, Essex, SS7 2DD	info@csal.co.uk
<b>ITHC</b>	+44(0)207 902 7405	Speciality Assist		0207 902 7410 between 9am to 5pm	Telephone or write for claims form	Quote policy number	Specialty Claims, Europoint, 5-11 Lavington Street, London, SE1 0NZ	
<b>Mapfre</b>	+44(0)207 748 0502	Mapfre Assistance	Insurance Choice	0207 748 0503	Telephone for claims form	Quote policy number		
<b>Sun World Plus</b>	+44(0)845 303 8580	Axa Assistance	Sun World Plus	0845 850 5193	Telephone for claims form	Quote policy number		
<b>Sun World Extra</b>	+44(0)1454 643 387	Mapfre Assistance	Sun World	+44(0)1992 454256	Telephone for claims form	Quote policy number		
<b>Tokio Marine</b>	+44(0)207 902 7405	Speciality Assist	BIBA Protect/CHOICE Protect	0845 812 3441	Telephone or write for claims form	Quote policy number	Insurance Administration Services Limited, P.O. Box 9, Mansfield, Notts. NG19 7BL	
<b>Towergate</b>	+44(0)208 763 4851 or complete a notification form on <a href="http://www.firstassist.co.uk">www.firstassist.co.uk</a>	First Assist	Insurance Choice	0844 892 1697	Write or email, or telephone	Quote policy number	Towergate Chase Parkinson, Towergate House, PO Box 416, West Byfleet, Surrey, KT14 7YE	chaseparkinson@towergate.co.uk